Secwépemc
Child & Family Services Agency

POSITION TITLE: Mental Health Team Leader

TERM: Full Time, Permanent

SUPERVISOR: Wellness Program Manager

Secwepemc Child and Family Services Agency (SCFSA) is a progressive and culturally focused agency supporting family safety that endeavors to provide outstanding practice to First Nations families residing in the communities of the seven-member bands; Adams Lake, Bonaparte, Neskonlith, Skeetchestn, Tk'emlúps te Secwépemc, Simpcw, and Whispering Pines/Clinton and who reside in Kamloops.

Striving to provide exceptional family healing services through prevention-based practice, SCFSA incorporates a Signs of Safety® framework as an innovative, strengths-based, and safety-organized approach to child protection casework.



Job Summary

The Mental Health Team Leader provides leadership and supervision to the Mental Health team, ensuring the delivery of high-quality, client-centered services. Team members provide direct clinical counselling to children and youth presenting with a broad spectrum of mental health needs, including complex, serious, and persistent emotional and behavioral concerns. Services are delivered across the continuum of care, from initial intake and assessment through to service completion particularly within Indigenous communities.

The successful candidate will demonstrate exceptional communication skills, strong critical thinking, and excellent organizational abilities. In this role, the Mental Health Team Leader oversees day-to-day program operations while providing leadership in identifying program needs, requirements, and development in collaboration with management. The position also ensures quality assurance for both staff and clients through regular monitoring and auditing, maintaining compliance with contractual and regulatory standards.

Qualifications

Education and Experience:

- Bachelor's degree in social work, psychology or related field
- Minimum of three years of experience in social services, child and youth mental health or a related field

Main Office:
153 Kootenay Way, Kamloops, BC V2H 0E6
Ph: 250-314-9669 Fax: 250-314-9609

- Minimum of one year of supervision experience
- Experience working with Indigenous communities is preferred
- Registered with the British Columbia College of Social Work or British Columbia Association of Clinical Counsellors or eligibility for registration is an asset

Skills and Abilities:

The Mental Health Team Lead demonstrates the ability to work collaboratively within a multidisciplinary team while respecting all viewpoints and incorporating Indigenous culture into healing and wellness practices. This role requires strong crisis intervention skills, an understanding of social, economic, political, and historical factors impacting First Nations communities, and knowledge of child and youth mental health.

- Communication – Conveys information clearly and effectively, adapting messaging to meet the needs of diverse audiences.
- Leadership & Teamwork – Builds collaborative, accountable teams, encourages diverse perspectives, and manages conflict effectively.
- Problem Solving & Complex Decision Making – Analyzes complex or contradictory information to make sound, timely decisions.
- Proactive Mindset – Approaches challenges with initiative, urgency, and enthusiasm.

Working Conditions:

- Travel to each of the seven communities may be occasionally required
- May be required to work some non-standard hours of work connected to services and community needs
- Receives regular supervision with direction and review of program requirements

Conditions of Employment:

- Must be able to obtain and maintain a Criminal Record Check
- Must be able to obtain and maintain a valid BC Driver's License
- Must be able to access reliable transportation to and from work

Directly Supervises:

- Wellness Coordinator
- Mental Health Clinicians
- Youth Wellness Outreach Counsellor
- Indigenous Youth Wellness Workers
- Wellness Administrative Assistant

Pay Grade:

- starting wage $52.7456

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SUBMIT COVER LETTER and RESUME

Human Resources Department
hr@secwepemcfamilies.org
153 Kootenay Way, Kamloops, BC V2H 0E6
Posted until November 20, 2026

Note: only screened in applicants will be contacted. As per Section 41(1) of the BC Human Rights Code, preference may be given to qualified applicants of First Nations ancestry. Preference may also be given to applicants who can demonstrate knowledge and/or experience with Secwepemc language, culture, history, and customs.