



## **POSITION TITLE: Family Support Team Leader**

**TERM: Full Term, Permanent**

**SUPERVISOR: Wellness Program Manager**

Secwepemc Child and Family Services Agency (SCFSA) is a progressive and culturally focused agency supporting family safety that endeavors to provide outstanding practice to First Nations families residing in the communities of the seven-member bands; Adams Lake, Bonaparte, Neskonlith, Simpcw, Skeetchestn, Tk'emlúps te Secwépemc, and Whispering Pines/Canton and who reside in Kamloops.

Striving to provide exceptional family healing services through prevention-based practice, SCFSA incorporates a Signs of Safety® framework as an innovative, strengths-based, and safety-organized approach to child protection casework.



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### **Job Summary**

The Family Support Team Leader provides leadership and oversight to the Wellness-Family Support Team to ensure that child development and parenting support are provided. This position focuses on ensuring that the Family Support team practices in a manner that is in alignment with the Vision, Mission, and Mandate of SCFSA.

### **Qualifications**

#### **Education and Experience**

- Early Childhood Education Certificate or Diploma, or other related certificates, or education related to early years practice;
- Undergrad Degree in Social Work or Child and Youth Care or related Degree;
- Minimum of three (3) years' experience working in early years programming;
- Proven leadership skills with experience supervising staff, training, and developing teams;
- Previous experience in working with Indigenous communities is essential, including responsibility for developing and implementing services;
- A significant combination of education and experience will be considered.

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#### **Main Office:**

153 Kootenay Way, Kamloops, BC V2H 0E6  
Ph: 250-314-9669 Fax: 250-314-9609

#### **Youth Office:**

348 A Tranquille Rd., Kamloops, BC V2B 3G6  
Ph: 250-314-9669 Fax: 250-314-9609



## **Skills and Abilities**

- Superior interviewing, assessment, and counselling skills;
- Proven ability to build effective working relationships;
- Ability to manage team statistics for reporting purposes;
- Excellent verbal and written communication skills, effective listening skills, and strong public relations, customer service and public speaking skills;
- Proven ability to effectively self-manage workload to deliver on assignments and projects on time and with good results;
- Ability to collaborate across diverse teams, internally and externally;
- Proficient in Microsoft Office (Outlook, Word, Excel, and Power Point), Adobe Acrobat, and Social Media web platforms;
- Demonstrates a strong understanding of and respect for cultural diversity, particularly Indigenous culture.

## **Working Conditions**

- Travel to multiple locations will be required (client's residences, communities, foster care homes, other locations as necessary);
- Potential for violence in the workplace;
- Hours of work are nonstandard and connected to services and community needs;
- Receives regular supervision with direction and checks of the work performed.

## **Conditions of Employment**

- Must be able to obtain and maintain a Criminal Record Check;
- Must be able to obtain and maintain a valid BC Driver's License;
- Must provide a vehicle in good operating condition and appropriate vehicle insurance to meet program requirements.

## **Directly Supervises**

- Direct Support Worker
- Early Years Intervention Specialist
- Family Enrichment Worker
- Wellness Administrative Assistant

## **Pay Grade**

Starting wage is \$48.2696

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**Secwépemc**  
Child & Family Services Agency

## **SUBMIT COVER LETTER and RESUME**

Human Resources Department

[hr@secwepemcfamilies.org](mailto:hr@secwepemcfamilies.org)

Posted until February 23<sup>rd</sup>, 2024 @ 12pm

Note: only screened in applicants will be contacted. As per Section 41(1) of the BC Human Rights Code, preference may be given to qualified applicants of First Nations ancestry. Preference may also be given to applicants who can demonstrate knowledge and/or experience with Secwepemc language, culture, history, and customs.

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